

The WA Guarantee Terms & Conditions

The WA Guarantee. In the unlikely event that a WA Member is able to find a lower total price (including the cost of shipping) for the collective three (3) or six (6) wines they receive in their WA Membership package on another U.S.-based website, we will give that WA Member a free one (1) year of their existing WA Membership. This WA Guarantee is subject to the terms and conditions listed below.

Claim Availability. A WA Guarantee claim can only be submitted by a current WA Member.

Notifying Wine Awesomeness of a Claim. The WA Member must file a WA Guarantee claim within thirty (30) days of being charged for the WA Membership package being referenced in the claim. The lower total price for the collection of wines (including shipping) must be available for ordering at the time the WA Member contacts us, as determined by our customer service representatives.

Must be "Apples to Apples" Comparison. The WA Guarantee claim must use the exact bottles (same brand name, producer, varietal, quality designation, vintage, etc.) that the WA Member received in their WA Membership package as the basis for the comparison. Furthermore, the total price (which includes shipping) must be based on the same shipping address as the WA Membership.

Comparison Rates Must Be Available to the General Public Online and Pricing Cannot Be Discounted by a Sale or Promotional Offer. The WA Guarantee applies only to prices both advertised and available to the general public on an English-language website, before the effects of any sale or promotional offers.

For example, this does not include rates offered on:

- Corporate discounts or rates
- Prices obtained via auction or similar process
- Prices available only by using a coupon, discount, sale or other promotions
- Prices available only through going-out-of-business sales, closeout prices, bundled offers, daily deals, credit card offers and gift card offers.

Verification of Claims. All claims are subject to verification by Wine Awesomeness. Wine Awesomeness will not accept screenshots or other purported evidence of a lower price that cannot be independently confirmed by Wine Awesomeness personnel. Nor will Wine Awesomeness verify any request that it believes, in its sole discretion, is the result of a printing or other error or is made fraudulently or in bad faith.

For verification of a claim, contact a Wine Awesomeness customer service representative by emailing support@wineawesomeness.com. The rep will instruct you to send a link to the website, the names and SKU numbers of the wines for that site, the all-in price (including shipping) that your order totals, as well as a picture or screenshot of that total.

Changes. Wine Awesomeness reserves the right in its sole discretion to modify or discontinue the WA Guarantee or to restrict its availability to any person, at any time, for any or no reason, and without prior notice or liability to you. The terms that are in effect at the time of your claim submission will determine your eligibility under the WA Guarantee.